Clinical Quality Evolution Fellowship

Positions: 2

Application Process
Please visit jobs.cvshealth.com to apply. Once your application has been submitted you will receive a request for the following additional materials:

- Curriculum vitae
- Letter of intent describing personal goals as they relate to corporate fellowship training
- Three letters of recommendation — two from health professionals related to pharmacy curriculum (instructors) and one from an employer
- Professional writing sample
- Official transcripts

Selection Process
UPON RECEIPT OF MATERIALS, YOU MAY EXPECT

- A virtual interview with members of the fellowship selection committee
- An on-site interview where you will be required to present a 30-minute PowerPoint on a topic relating to community pharmacy practice and traditional interviews with the fellowship selection committee

FELLOWSHIP DURATION
Year-long experience: July 1, 2020 – June 30, 2021

FELLOWSHIP SITE
Woonsocket, Rhode Island

For additional information, please contact:
Holly Gagnon, PharmD
Clinical Quality Evolution Fellowship Director
401-770-4692
PharmacyPostGradPrograms@CVSHealth.com

This residency site agrees that no person at this site will solicit, accept or use any ranking-related information from any residency applicant.

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Clinical Quality Evolution Fellowship

(2 positions available)

The Clinical Quality Evolution fellowship program provides a unique year-long experience for two pharmacists, exploring retail pharmacy as it relates to professional practice standards from a corporate perspective. The program is designed to cultivate future CVS Health leaders through in-depth exposure to various corporate teams and projects, resulting in a deep understanding of the company’s distinct integrated business model.

As a result, each fellow will gain an understanding of the competencies and behaviors of successful leaders through their integration in the following teams and their agendas:

- Quality Standards & Clinical Decision Support
- Drug Interaction
- DUR/RxConnect
- Accreditation
- Compounding
- REMS
- Patient Safety
- Root Cause Analysis
- Incident Reporting
- Safety Culture
- Error Prevention
- Controlled Substance Management (Retail & Long Term Care)
  - Safer Communities Education
  - Store Programs
  - Prescriber Programs
  - Drug Loss
  - Maintenance of DEA Relationship

Throughout the year, fellows can expect to be involved in the provision of clinical decision support services, operationalizing internal and external standards, evaluating systems and workflows for quality and safety opportunities, supporting the field through management of controlled substances allowing for a broader network of safer communities, while also monitoring and influencing prescribing patterns throughout the country. Additionally, each fellow will also have the opportunity to explore and collaborate with various teams and pharmacy post-graduates across the enterprise, participate in various projects unique to their fellowship year as well as develop evidence-based solutions to be presented on a national level to provide a diverse experience throughout the fellowship year.

The Clinical Quality Evolution fellows will be selected based on their abilities to meet the requirements and goals of the program, including functioning as integral members of the Clinical Quality Evolution department. The program calls for highly motivated pharmacists interested in mastering the fundamental skills required to lead multidisciplinary teams and be well prepared to assume a leadership role in community pharmacy practice or in a corporate setting in the future.

The Pharmacy Professional Services fellowship program is located in the CVS Health Customer Support Center in Rhode Island.

Upon successful completion of this program, pharmacy fellows will be able to:

- Analyze medical and pharmacy literature to effectively solve clinical problems
- Collaborate with other CVS Health colleagues to advance patient safety initiatives
- Investigate quality-related events to determine root cause
- Exercise leadership and practice management skills
- Perform direct and indirect patient care activities
- Monitor controlled substance dispensing and prescribing behaviors
- Evaluate systems and workflows for quality and safety gaps

Program Requirements

- Successful completion of a U.S.-accredited PharmD program
- Licensure in Rhode Island (or eligible)
- Background in community pharmacy practice
- Solid working knowledge of Drug Information resources
- Effective communication and presentation skills
- Strong writing ability
- Knowledge of Microsoft Word, Excel and PowerPoint
- Travel requirements include training programs, professional meetings and conferences

Learning Experiences

Each fellow will have the opportunity to master program objectives through the following longitudinal and block learning experiences:

- Quality Standards
- Clinical Decision Support
- Patient Safety
- Controlled Substance Management
- Longitudinal Field Support

Exposure to Various Areas of the Company

- Pharmacy Operations
- Pharmacy Merchandising
- Regulatory Compliance
- Legal
- Pharmacy Informatics
- Specialty Pharmacy
- Pharmacy Benefits Management
- Product Innovation and Development

Program Compensation

- Program Compensation
- Competitive stipend
- Comprehensive benefits
- Nine paid holidays plus accrued vacation time
- No weekends (excluding national meetings)
- Travel expense budget for national meetings, memberships and required travel

Required Fellowship Activities

- Enhance, create and document operational processes to meet internal and external standards
- Support field managers with clinical, quality or operational inquiries
- Assert clinical recommendations by utilizing drug information to support cross-functional teams and projects
- Complete a research project of publishable quality that is relevant to clinical quality evolution and either present research findings at a national meeting or submit for publication to a professional journal
- Collaborate with local pharmacy residents and fellows to develop and present a live, ACPE-accredited CE program
- Precept P4 pharmacy students completing an Advanced Pharmacy Practice rotation at the CVS Health corporate office
- Participate in training programs to enhance technical, interpersonal and leadership skills
- Work with a local pharmacy supervisor and pharmacy manager to gain field experience